

Navigating the Bureau of Cannabis Control Online Licensing System

Navigating the Website

License Search

Search Criteria

Complaints

Register and Create an Account

Apply for a License

Navigating the Website

Welcome to the Bureau of Cannabis Control online licensing system.

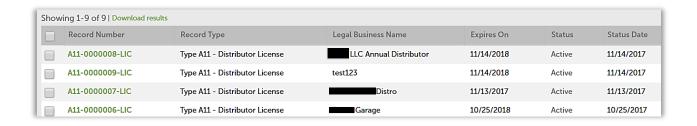
This website helps individuals and businesses interested in acquiring a cannabis business license. You can register for an account, log into the

system, apply for a license, manage your applications, upload documents, or receive communications. You can also search for issued licenses or file a complaint.



License Search

You can use the **License Search** function at the top of the screen to find information on cannabis business licenses issued by the Bureau of Cannabis Control. Only issued licenses are displayed, not applications or other records.



License A10-0000021-LIC:

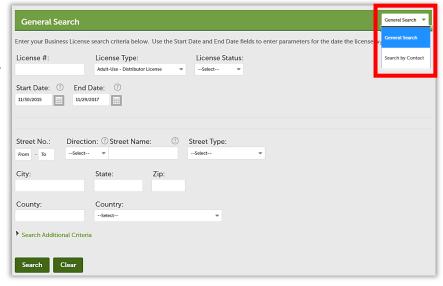
Clicking on the license number displays a page with details of the license. The top of the screen displays the license number, type of license, status, and expiration. The **Record Info** section shows the premises address, and contact information. Under **Application Information Lists**, you'll find a list of owners.

Adult-Use - Retailer License **Record Status: Active** Expiration Date: 11/07/2018 Record Info ▼ License Address DR SACRAMENTO CA 95555 License Details More Details **□** Related Contacts **Business information** United States Primary Phone: (916) 555-E-mail:a@mailinator.com What is your business's organizational structure? : Sole Mailing 555 DRIVE SACRAMENTO, CA, 95555 **United States** Premise 888 [DR SACRAMENTO, CA, 95555 United States □ Application Information Lists Title: Controlling Manager First Name Last Name

Search Criteria

There are two types of search, General Search and Search by Contact.

For the **General Search**, you can put in a partial or full **License #**, the **License Type**, **License Status**, and/or a date range. You can also provide address information as your search criteria.



The **Search by Contact** option helps you to find licenses issued to specific individuals or businesses. Search by individual's **First** or **Last** name, **Business** name, or premises address information. When you have entered your search criteria, click the **Search** button.

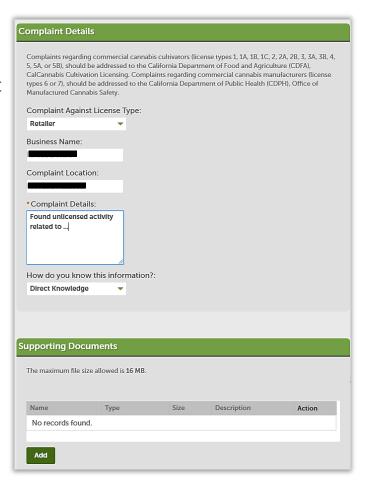
Search by Con	tact
First:	Last:
Name of Business:	
DBA/Trade Name:	
Address Line 1:	
City:	
State:	
Zip:	
Country:	
Select	*
Search Clear	

Complaints

The **File a Complaint** function takes you to a page where you can submit a complaint form about licensed or unlicensed cannabis activity.

After you click a checkbox accepting General Terms, and providing your contact information (optional), you'll begin your complaint filing on this screen.

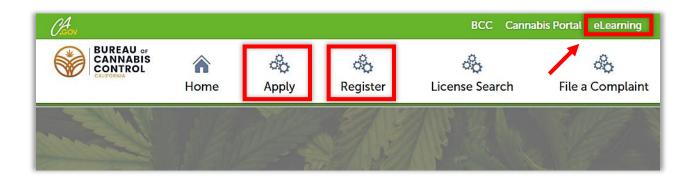
A separate course titled **File a Complaint** is available on the **Learning** page where you found this document.



Register and Create an Account

To apply for a cannabis business license, you'll first need to register and create an account, so you can log into the Bureau of Cannabis Control website. Click on the **Register** link at the top of the page to start the registration process.

There is a separate course and Quick Reference Guide on the **eLearning** page, titled **Registration and Account Management**, that will step you through creating your account.



Apply for a License

Once you register and log into your new account, you can begin the process of applying for a license. See the **eLearning** page for the course and Quick Reference Guide titled **Apply for a License**, for step-by-step instructions on the license application process.